**January 2020 – Friends and Family Test Feedback**

**Q. How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?**

**Comments:**

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| **What Are We doing Well?** | **How Can we Improve?** |
| Excellent care from Dr Edwards, very polite in reception |  |
| Reminders with regard to treatment reviews, vaccinations |  |
| Warm and welcoming service, first class doctors | Nothing I can think of |
| Overall service provision is fantastic | Keep up the best work that you are doing well |
| Taking time to listen, very approachable and helpful, thank you |  |
| Cordelia talked through my test procedure, thank you |  |