



Repeat Prescriptions



You do not need an appointment for long term medication.

To arrange repeat medication you can:



Request on our website



Telephone between 9.30-12
Monday—Friday



Come into the surgery



You will have to see the doctor occasionally to review medication. This date will show on the right side of your prescription.

48



Please allow 48 hours to collect your medication.

The dispensary can only dispense medication to patients living one mile or more from a pharmacy.

We have a medication delivery service.

Further information about us, our services, staff and other information can be found on our website www.bidfordhc.nhs.uk

Our Team

Dr Deborah Edwards GP Partner
Dr Timothy Shackley GP Partner
Dr John Moloughney GP Partner
Mr Jon Moll Business Partner



Dr H Dale GP
Dr N Flood GP
Dr R Grayson GP
Dr D Watters GP
Dr N Riorden GP

Jane Dwyer Nurse Manager
Sara Meaker Reception Manager
Wendy Vernon Senior Dispensary Manager
Lisa Hawken IT Manager

More detailed information regarding our services can be found on our website. This also contains links to treatment of common illnesses.



Our building is fully accessible with excellent parking facilities

Join our Patient Participation Group email bidford.healthcare@nhs.net

Please fill out a Friends and Family Test card when you visit the surgery!



Bidford Health Centre Practice Leaflet



BIDFORD HEALTH CENTRE
STRATFORD ROAD
BIDFORD ON AVON
B50 4LX

Tel: 01789 773372
Fax: 01789 490380

www.bidfordhc.nhs.uk

Opening Times

Su M T W

Monday–Friday

Th F S

8am–630pm

We offer **extended hours** GP appointments alternate Monday evenings 6.30pm to 7.30pm and Saturday mornings 8am to 12 noon.

Our Appointment System

To make an appointment at the health centre or to arrange a home visit –



Dial **01789 773372** after 8.30am



Visit the health centre



Go online using our website

www.bidfordhc.nhs.uk

Our Clinics



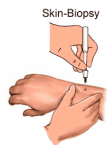
Diabetes



Family planning



Giving blood



Minor surgery



Stopping smoking

Medical Services Out of Hours



If there is not an emergency and the surgery is closed **dial 111**.

999 For an emergency **dial 999**.



For general information on health, treatment and services visit www.nhs.uk



You can get this form from reception or from our website.



You will need **2** types of identification.



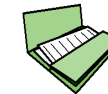
You can see a GP of your choice but may wait for this

Information

Confidentiality & Data Protection



All your information is kept safe. If your contact details change please tell us. Our Privacy Notice can be viewed on our website.



You can see your records at any time. If you want to, ask a secretary.



The practice participates in research and is registered with RCGP Research Ready.

Respect



You will be treated with courtesy and respect at all times.



We will not tolerate any abusive or aggressive behaviour towards GPs or staff.



If you do this you may have to find a new surgery to use.



It is your responsibility to keep appointments.

Complaints



Telephone or write to Jon Moll, Business Partner.

Visit our website for our complaints procedure.