



## Repeat Prescriptions



You do not need an appointment for long term medication.

To arrange repeat medication you can:



Request on our website



Telephone between 9.30-12 Monday—Friday



Come into the surgery



You will have to see the doctor occasionally to review medication. This date will show on the right side of your prescription.

**48**



Please allow 48 hours to collect your medication.

The dispensary can only dispense medication to patients living one mile or more from a pharmacy.

We have a medication delivery service.

Further information about us, our services, staff and other information can be found on our website [www.bidfordhc.nhs.uk](http://www.bidfordhc.nhs.uk)

## Our Team

**Dr Deborah Edwards GP Partner**  
**Dr Timothy Shackley GP Partner**  
**Dr John Moloughney GP Partner**  
**Mr Jon Moll Business Partner**



**Dr H Dale GP**  
**Dr N Flood GP**  
**Dr D Watters GP**

**J Dwyer Nurse Manager**  
**Sara Meaker Reception Manager**  
**Sharon Singleton Senior Dispensary Manager**  
**Lisa Taylor IT Manager**

**More detailed information regarding our services can be found on our website. This also contains links to treatment of common illnesses.**



Our building is fully accessible with excellent parking facilities

Join our Patient Participation Group email [bidford.healthcare@nhs.net](mailto:bidford.healthcare@nhs.net)

Please fill out a Friends and Family Test card when you visit the surgery!



# Bidford Health Centre Practice Leaflet



**BIDFORD HEALTH CENTRE**  
**STRATFORD ROAD**  
**BIDFORD ON AVON**  
**B50 4LX**

**Tel: 01789 773372**  
**Fax: 01789 490380**

[www.bidfordhc.nhs.uk](http://www.bidfordhc.nhs.uk)

## Opening Times

Su M T W

Monday–Friday

Th F S

8am–630pm

We offer **extended hours** GP appointments alternate Monday evenings 6.30pm to 7.30pm and Saturday mornings 8am to 12 noon.

## Our Appointment System

To make an appointment at the health centre or to arrange a home visit –



Dial **01789 773372** after 8.30am



Visit the health centre



Go online using our website

[www.bidfordhc.nhs.uk](http://www.bidfordhc.nhs.uk)

## Our Clinics



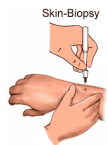
Diabetes



Family planning



Giving blood



Minor surgery



Stopping smoking

## Medical Services Out of Hours



If there is not an emergency and the surgery is closed **dial 111**.

**999** For an emergency **dial 999**.



For general information on health, treatment and services visit [www.nhs.uk](http://www.nhs.uk)

## To Register



You must live in our practice area to be a patient at our health centre.



You need to fill out a form with your details.



You can get this form from reception or from our website.



You will need **2** types of identification.



You can see a GP of your choice but may wait for this

## Information

### Confidentiality & Data Protection



All your information is kept safe. If your contact details change please tell us.



You can see your records at any time. If you want to, ask a secretary.



We will share data with health professionals by abiding by the Caldicott principles. For more information on data sharing, visit [www.nhs.uk/caredata](http://www.nhs.uk/caredata)

### Respect



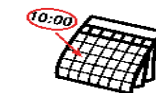
You will be treated with courtesy and respect at all times.



We will not tolerate any abusive or aggressive behaviour towards GPs or staff.



If you do this you may have to find a new surgery to use.



It is your responsibility to keep appointments.

### Complaints



Telephone or write to Jon Moll, Business Partner.

Visit our website for our complaints procedure.